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Hilton Moscow Leningradskaya Head Concierge Honored by Les Clefs d'Or

MOSCOW – April 2015 – Zara Sargsyan, head concierge at Hilton Moscow Leningradskaya, has become a member of the Les Clefs d'Or Russia, a highly prestigious international concierge association.

Zara Sargsyan joined Hilton Moscow Leningradskaya six years ago and in October 2014, she was promoted to the position of head concierge. Located in one of the legendary city towers, this landmark hotel is the first and only property under the Hilton Hotels & Resorts brand in Russia and CIS. Holding a leading position in the Moscow hospitality market for several years, Hilton Moscow Leningradskaya was named as the Best Historic Hotel 2014 by the Russian Hospitality Award last February.

“We are very proud that our head concierge, Zara Sargsyan, has been selected to be a member of the Clef d'Or Russia,” said Francois Morvan, general manager, Hilton Moscow Leningradskaya. “Zara is definitely a big asset to our team and her knowledge is always useful to our guests, making such a difference to their Moscow experience.”

In a post published on a traveler review website, a recent hotel guest even went out of their way to state that Zara was one of the best features of the hotel due to her level of attention and dedication to customers.

Les Clefs d'Or® is an association made up of professional hotel concierge. The members of this association are principally dedicated to the promotion and facilitation of travel and tourism. Its members are continuously seeking out innovations and advancements in the travel and tourism industry – focusing particularly on the area of hotel concierge services, while always respecting the history and traditions of the hotel concierge profession.

About Hilton Hotels & Resorts

Founded in 1919 as the flagship brand of Hilton Worldwide, Hilton Hotels & Resorts continues to build upon its legacy of innovation by developing products and services to meet the needs of savvy global travelers at more than 550 hotels across six continents. Hilton is the stylish, forward-thinking global leader in hospitality with Team Members shaping experiences in which every guest feels cared for, valued and respected. Access the latest news at news.hilton.com and begin your journey at www.hilton.com or www.hilton.com/offers for the latest hotel specials. Hilton Hotels & Resorts is one of Hilton Worldwide's 12 brands.