

# Consumer protection: key positions of the Russian Supreme Court

The Russian Supreme Court has published a [review](#)\* of court practice in consumer protection cases.

The review examines over 20 contentious matters that courts encountered while considering consumer claims in 2022 and 2023. The cases involve remedies of legal protection for consumers, the specific features of e-commerce, as well as the relationships between consumers and credit / insurance organisations.

The Russian Supreme Court continues to pursue its course of strengthening the protection of consumers' interests in disputes. In most cases, it sides with consumers, even if lower courts deemed their claims unlawful.

\* *In Russian*

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For further information, please email the authors or your usual contact at our firm.

## Authors



### **Sergey Yuryev**

Partner

Head of Dispute Resolution

E [sergey.yuryev@seamless.legal](mailto:sergey.yuryev@seamless.legal)



### **Igor Sokolov**

Senior Associate

Dispute Resolution

E [igor.sokolov@seamless.legal](mailto:igor.sokolov@seamless.legal)



### **Anastasia Entyakova**

Associate

Dispute Resolution

E [anastasia.entyakova@seamless.legal](mailto:anastasia.entyakova@seamless.legal)

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