



2018 FIFA WORLD CUPM **MATCH HOSpitality** Association of European Businesses Jaime Byrom

Jaime Byrom Executive Chairman, MATCH Hospitality AG





2018 FIFA WORLD CUPTM MATCH Hospitality

Corporate Profile

Corporate Profile Match Hospitality AG A Global Industry Leader

The company was created in 2007 to provide the commercial hospitality solution to the 2010 and 2014 FIFA World Cups™. As befitting the global events the company services, MATCH Hospitality AG has a worldwide reach with its head office in Zurich, and branch offices located in Johannesburg, Rio de Janeiro, Moscow and in the UK, London and Manchester.

MATCH Hospitality AG Offices

UK: Manchester/London MATCH Hospitality AG Russia, Moscow MATCH Hospitality OOO

Switzerland: Zurich MATCH Hospitality AG

Brazil: Rio de Janeiro MATCH Hospitality Servicos Ltda

South Africa: Johannesburg MATCH Event Hospitality PTY

Corporate Profile Match Hospitality AG FIFA Hospitality Rights

- Appointed by FIFA as exclusive worldwide Hospitality Rights Holder through to 2023
- Sales and management of the FIFA Hospitality Programme
- Commercial Hospitality
- FIFA Affiliates Hospitality
- FIFA/LOC VIP Hospitality















Corporate Profile Match Hospitality AG Selected Hospitality Projects







MATCH Hospitality AG Global Sales Agent Network

- MATCH Hospitality AG's most valuable asset is its Global Sales Agent network distributing MATCH Hospitality products in over 80 countries and territories.
- MATCH Hospitality AG has created this unique network over the course of 8 years by investigating each territory, and then selecting the "best-in-class" key players in the sports & entertainment sector and the tourism industry.
- We continue to expand and enhance this global presence to ensure optimal sales results for all MATCH Hospitality's sports federation clients



Corporate Profile Match Hospitality AG Sales Milestones by MATCH Hospitality

2014 FIFA World Cup Brazil™ Commercial Packages sold: 290,000 Revenues: \$665million



FIFA Confederations Cup 2013™ Commercial Packages sold: 32,000 Revenues: \$55million



UEFA Euro 2012™, Poland/Ukraine Commercial Packages sold: 30,000 Revenues: \$6million



FIFA Women's World Cup 2011™ Commercial Packages sold: 1,760 Revenues: \$4.7million



2010 FIFA World Cup South Africa™ Commercial Packages sold: 145,000 Revenues: \$270million

Roland Garros 2014 Commercial Packages sold: 2,050 Revenues: \$1.8million

Roland Garros 2015 Commercial Packages sold: 2,200 Revenues: \$1.9million

Barclays ATP World Tour Finals 2014 Commercial Packages sold: 5,000 Revenues: \$3.3million

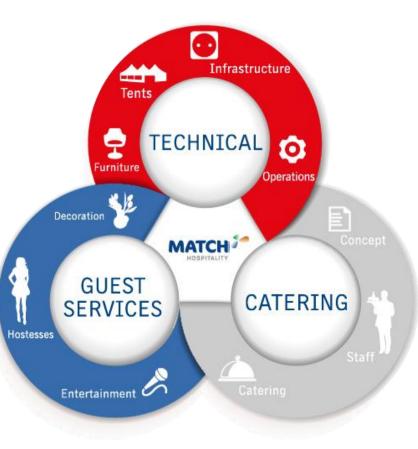


Corporate Profile Match Hospitality AG Hospitality Production Services



MATCH Hospitality is an event management company driven to deliver operational excellence through the sub-contracting of capable, reliable, quality suppliers.

All systems and procedures which are required for this kind of operation have been tried and tested during the past two FIFA World Cup cycles



The following systems and procedures are currently in place:

- Experienced, "Plug and Play" Hospitality Production team
- Procurement policies
- Financial monitoring systems
- Project planning systems
- Contract formats including contractual deliverance monitoring systems
- Key performance indicator (KPI) tracking system
- Skilled and trained contract management professionals of the highest standards and experience in Multi-Venue Event delivery





2018 FIFA WORLD CUP™ What is Hospitality?

"Hospitality is the relationship between the guest and the host, or the act or practice of being hospitable. This includes the reception and entertainment of guests or visitors.



What is Hospitality?







Why Corporate (Sports) Hospitality?



The fundamental **general function** of corporate hospitality is to build and improve business relationships to...

- ...maintain or enhance company's image
- ...entertain, reward or motivate staff
- ...reward customers
- ...support loyalty business programmes
- ...launch new products & services





Choose the ideal Commercial Hospitality Programm

"With MATCH Hospitality you easily secure the best hospitality services you can offer to your clients, to watch - for example - **the FIFA World Cup 2018™ football action live."**

Benefits:

- A Hospitality Package includes a match ticket to watch the game live, from a premium stadium seat, on match day
- Food and beverage services are included
- Access to preferential parking areas close to the stadium parameter
- Exclusive commemorative gifts
- Dedicated welcome area with multilingual hostesses.
- Packages are limited, subject to availability and sold on a first-come, first-served base





Where is Hospitality in a Football Stadium **RUSSIA 2018** Private suites with view onto the match Shared lounges with view onto the match Shared lounge without view onto the match Tent village outside the Stadium Welcome Area







2018 FIFA WORLD CUPTM **Commercial Hospitality Programme** (exclusive preview, subject to change)

2018 FIFA World Cup Russia™ Overview of 2018

The 2018 FIFA World Cup Russia[™] will be the 21st edition of the FIFA World Cup[™], and is scheduled to take place from 14 June to 15 July 2018.

This will be the first FIFA World Cup[™] held in Russia and the first time the FIFA World Cup[™] has been held in Europe since 2006.



2018 FIFA World Cup™ - Match Schedule

8	M	MATCH SCHEDULE Group Matches														Round of 16						Quarte	Finals			Semi-Finala				2 rd Place and Final		
RUSSIA 2018	Thursday. 14 June	Fridey. 15 June	Saturtiey, 16 Jane	Sunday, 17 June	Menday. 18 Aure	Tuesday, 19 June	Wednesday, 20 June	Thursday. 23 June	Friday. 22 June	Seturday, 23 June	Sunday; 24 June	Monday, 25 June	Tuesday. 26 June	Wednesday, 27 June	Thursday. 28 June	Friday 29 June	Seturday, 30 June	Sundary, 1 July	Monday. 2 July	Tuesday. 3 July	Wednesday 4 Aily	Thursday. 5349	Hiday 6 Mily	Seturday, 7 Iuly	Sunday. Bitug	Monday. 9 Inty	Tuesday, 10 July	Wednesday, 11 July	Webstern Viewer	Fiday 13.aby	Saturday, M July	Sunday, 15 aúy
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Moscow Spartak Stadium						10 10				27 10 00 G1 G1 G2				41 m 00 84 81		AY				54) 10 (9) 314 375		20			0 0				0 0			
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Volgograd					14 ac 80 G 1 G 1 G 1							24 ac 00 A2 A3			47 00000 144 141																	





Commercial Hospitality Programme RUSSIA 2018 & MATCH Modules

Products Overview

2018 FIFA World Cup Russia[™] **Commercial Hospitality Programme & MATCH Modules**



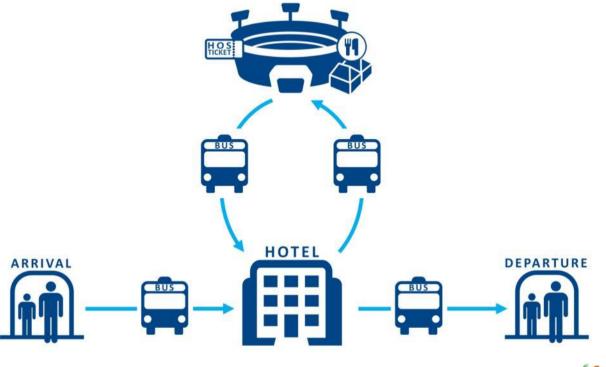
Commercial Hospitality Programme • Match Ticket **ALL Venues**

- **Onsite Hospitality**
- Hospitality Area
- Car Park

MATCH Modules Moscow & St Petersburg

- Accommodation (4/5 Stars)
- Arrival & Departure Transfers
- MATCH Day Transfers







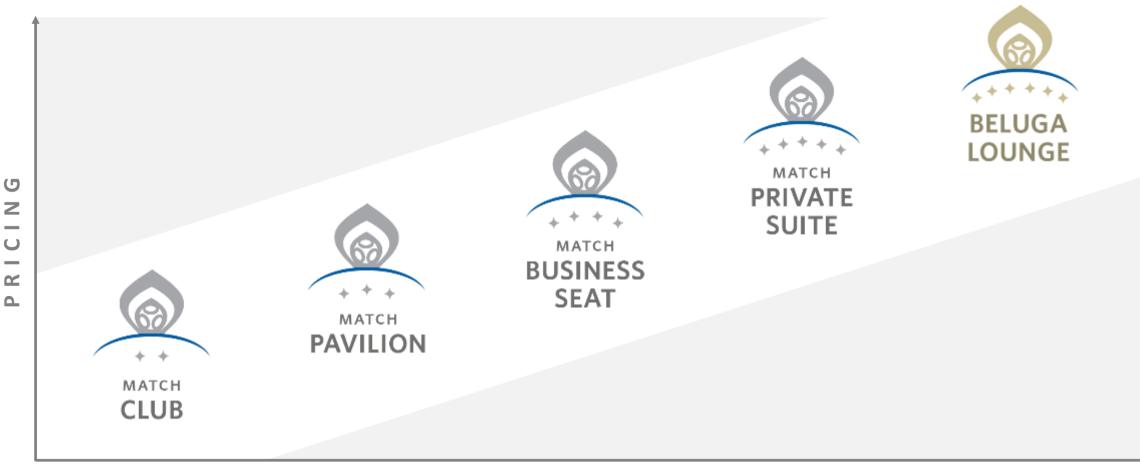




Commercial Hospitality Programme

2018 FIFA World Cup Russia™ Commercial Hospitality Product Structure





SERVICE / LOCATION



2018 FIFA World Cup Russia™ Commercial Hospitality Series Structure





Venue Specific Series

Includes all matches

played in an individual venue

- Available in all twelve (12) venues
- Will be made available in Beluga Lounge, MATCH Private Suite, MATCH Business Seat, MATCH Pavilion and MATCH Club service level



Golden Series

Includes all matches played in

the 2 or 3 key venues (Moscow – St Petersburg). Will be made available in MATCH Private Suite only (prime location and limited inventory)



Final Round Series

The climactic matches of the tournament

 Available as FRS 2 (1 Semi-final + Final) and FRS 3 (2 Semi-finals and Final), only available in MATCH Pavilion

200

Team Specific Series (TSS)

Includes matches

played by a specific team

- Available in TSS 1 consisting of 1 Group Match - for any one Group Match selected by the Client
- Also available in TSS 3, consisting of all 3 Group Matches a team will play, TSS 4 and TSS 5, (i.e through to the quarter-final but excluding the Semi-final and Final)
- Will be made available in MATCH Pavilion and MATCH Club







MATCH Modules

2018 FIFA World Cup Russia™ MATCH Modules Overview



Team Specific Modules



Team Specific Series (GM/ R16, QF)

Venue Specific Modules



Venue Specific Series in Moscow and St. Petersburg

Prime Accommodation Hub in Moscow and St. Petersburg



All necessary Ground Transportation from Airport, Hotel and Stadium Moscow/ St. Petersburg



Prime Accommodation in Moscow and St. Petersburg



All necessary Ground Transportation from Airport, Hotel, Stadium Moscow/St. Petersburg or daily bus hiring



2018 FIFA World Cup Russia™ **MATCH Modules Team Specific Modules**



After the Final Draw. Dec 2017 Until the Final Draw, December 2017 Match(es) takes place in the pre-selected Venue Moscow or St. Petersburg YES venue in Moscow or St. Petersburg NO. Match venue in Sochi (example) **Commercial Hospitality Programme** ш ARRIVAL ARRIVA Airport – Hotel Transfer Airport – **Team Specific Series** \mathbf{O} Hotel Transfer ĬŤŦ MATCH Pavillon / MATCH Club (Moscow, SPE) _ 2 Accommodation Accommodation Δ. (Moscow, SPE) Hotel – Connecting Point U Stadium Transfer (in Moscow, SPE) 4 4-5 Star Accommodation (2 nights) **On-Site Hospitality** \mathbf{X} **On-Site Hospitality** in Moscow or St. Petersburg (Stadium Sochi) \mathbf{O} Stadium -4 Connecting Point -Hotel Transfer ٥. Hotel Transfer (in Moscow, SPE) ▦ Accommodation Accommodation **4 Ground Transportation Segments** (Moscow, SPE) DEPARTURE Hotel – DEPARTURE in Moscow or St. Petersburg Hotel – Airport Transfer **Airport Transfer**



2018 FIFA World Cup Russia™ MATCH Modules / Venue Specific Modules (Moscow & St. Petersburg)











THANK YOU sales@match-hospitality.com www.FIFA.com/hospitality