



## 2018 FIFA WORLD CUPM **MATCH HOSpitality** Association of European Businesses Jaime Byrom

Jaime Byrom Executive Chairman, MATCH Hospitality AG





## 2018 FIFA WORLD CUP<sup>TM</sup> MATCH Hospitality

**Corporate Profile** 

#### Corporate Profile Match Hospitality AG A Global Industry Leader

The company was created in 2007 to provide the commercial hospitality solution to the 2010 and 2014 FIFA World Cups™. As befitting the global events the company services, MATCH Hospitality AG has a worldwide reach with its head office in Zurich, and branch offices located in Johannesburg, Rio de Janeiro, Moscow and in the UK, London and Manchester.

## MATCH Hospitality AG Offices

UK: Manchester/London MATCH Hospitality AG Russia, Moscow MATCH Hospitality OOO

Switzerland: Zurich MATCH Hospitality AG

Brazil: Rio de Janeiro MATCH Hospitality Servicos Ltda

South Africa: Johannesburg MATCH Event Hospitality PTY

#### Corporate Profile Match Hospitality AG FIFA Hospitality Rights

- Appointed by FIFA as exclusive worldwide Hospitality Rights Holder through to 2023
- Sales and management of the FIFA Hospitality Programme
- Commercial Hospitality
- FIFA Affiliates Hospitality
- FIFA/LOC VIP Hospitality















## Corporate Profile Match Hospitality AG Selected Hospitality Projects







#### MATCH Hospitality AG Global Sales Agent Network

- MATCH Hospitality AG's most valuable asset is its Global Sales Agent network distributing MATCH Hospitality products in over 80 countries and territories.
- MATCH Hospitality AG has created this unique network over the course of 8 years by investigating each territory, and then selecting the "best-in-class" key players in the sports & entertainment sector and the tourism industry.
- We continue to expand and enhance this global presence to ensure optimal sales results for all MATCH Hospitality's sports federation clients



#### Corporate Profile Match Hospitality AG Sales Milestones by MATCH Hospitality

**2014 FIFA World Cup Brazil™** Commercial Packages sold: 290,000 Revenues: \$665million



**FIFA Confederations Cup 2013™** Commercial Packages sold: 32,000 Revenues: \$55million



**UEFA Euro 2012™, Poland/Ukraine** Commercial Packages sold: 30,000 Revenues: \$6million



**FIFA Women's World Cup 2011™** Commercial Packages sold: 1,760 Revenues: \$4.7million



2010 FIFA World Cup South Africa™ Commercial Packages sold: 145,000 Revenues: \$270million

Roland Garros 2014 Commercial Packages sold: 2,050 Revenues: \$1.8million

Roland Garros 2015 Commercial Packages sold: 2,200 Revenues: \$1.9million

**Barclays ATP World Tour Finals 2014** Commercial Packages sold: 5,000 Revenues: \$3.3million

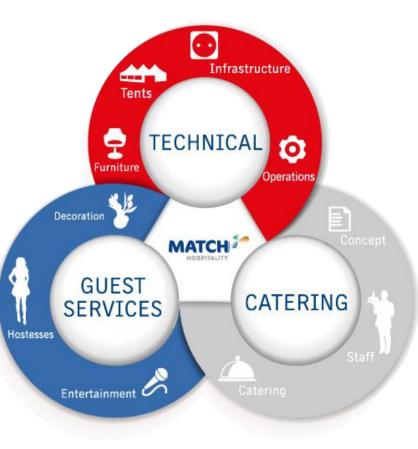


## Corporate Profile Match Hospitality AG Hospitality Production Services



MATCH Hospitality is an event management company driven to deliver operational excellence through the sub-contracting of capable, reliable, quality suppliers.

All systems and procedures which are required for this kind of operation have been tried and tested during the past two FIFA World Cup cycles



The following systems and procedures are currently in place:

- Experienced, "Plug and Play" Hospitality Production team
- Procurement policies
- Financial monitoring systems
- Project planning systems
- Contract formats including contractual deliverance monitoring systems
- Key performance indicator (KPI) tracking system
- Skilled and trained contract management professionals of the highest standards and experience in Multi-Venue Event delivery





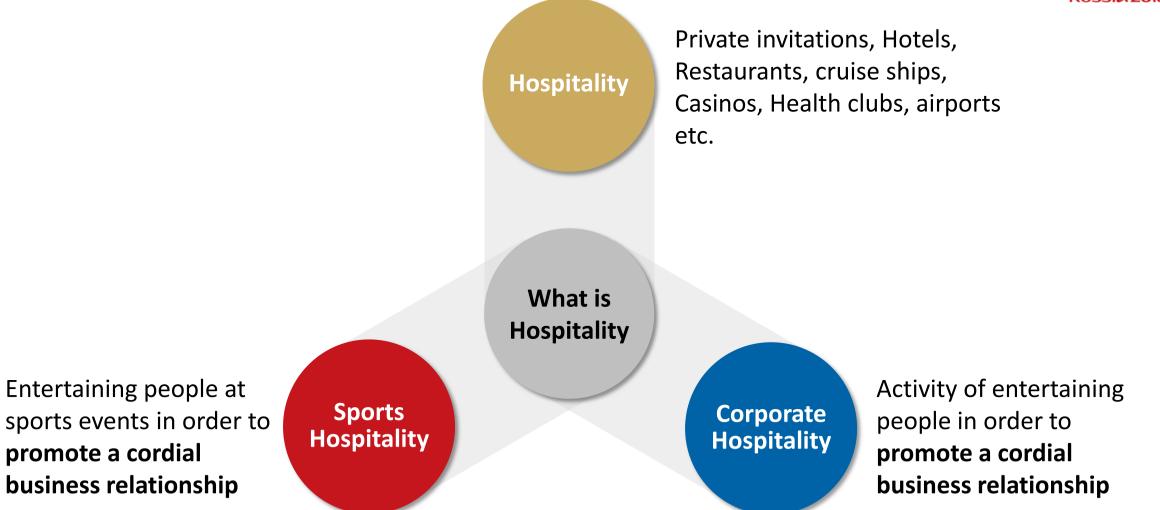
### 2018 FIFA WORLD CUP™ What is Hospitality?

"Hospitality is the relationship between the guest and the host, or the act or practice of being hospitable. This includes the reception and entertainment of guests or visitors.



#### What is Hospitality?







#### Why Corporate (Sports) Hospitality?



The fundamental **general function** of corporate hospitality is to build and improve business relationships to...

- ...maintain or enhance company's image
- ...entertain, reward or motivate staff
- ...reward customers
- ...support loyalty business programmes
- ...launch new products & services





#### **Choose the ideal Commercial Hospitality Programm**

"With MATCH Hospitality you easily secure the best hospitality services you can offer to your clients, to watch - for example - **the FIFA World Cup 2018™ football action live."** 

#### **Benefits:**

- A Hospitality Package includes a match ticket to watch the game live, from a premium stadium seat, on match day
- Food and beverage services are included
- Access to preferential parking areas close to the stadium parameter
- Exclusive commemorative gifts
- Dedicated welcome area with multilingual hostesses.
- Packages are limited, subject to availability and sold on a first-come, first-served base





## Where is Hospitality in a Football Stadium **RUSSIA 2018** Private suites with view onto the match Shared lounges with view onto the match Shared lounge without view onto the match Tent village outside the Stadium Welcome Area







## 2018 FIFA WORLD CUPTM **Commercial Hospitality Programme** (exclusive preview, subject to change)

#### 2018 FIFA World Cup Russia™ Overview of 2018

The 2018 FIFA World Cup Russia<sup>™</sup> will be the 21<sup>st</sup> edition of the FIFA World Cup<sup>™</sup>, and is scheduled to take place from 14 June to 15 July 2018.

This will be the first FIFA World Cup<sup>™</sup> held in Russia and the first time the FIFA World Cup<sup>™</sup> has been held in Europe since 2006.



#### **2018 FIFA World Cup™ - Match Schedule**

8	M	MATCH SCHEDULE Group Matches														Round of 16						Quarte	Finals			Semi-Finala				2 <sup>rd</sup> Place and Final		
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Volgograd					14 ac 80 G 1 G 1 G 1							24 ac 00 A2 A3			47 00000 144 141																	





## Commercial Hospitality Programme RUSSIA 2018 & MATCH Modules

**Products Overview** 

#### 2018 FIFA World Cup Russia<sup>™</sup> **Commercial Hospitality Programme & MATCH Modules**



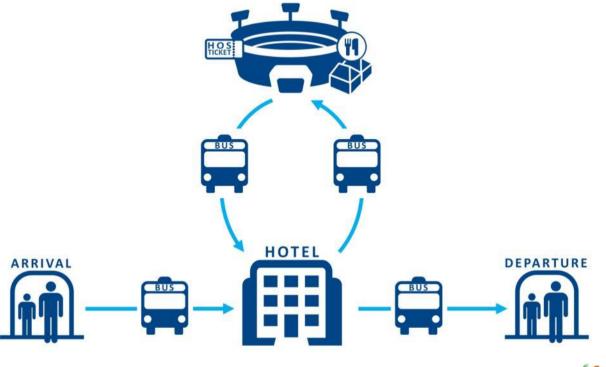
**Commercial** Hospitality Programme • Match Ticket **ALL Venues** 

- **Onsite Hospitality**
- Hospitality Area
- Car Park

**MATCH Modules Moscow & St Petersburg** 

- Accommodation (4/5 Stars)
- Arrival & Departure Transfers
- MATCH Day Transfers







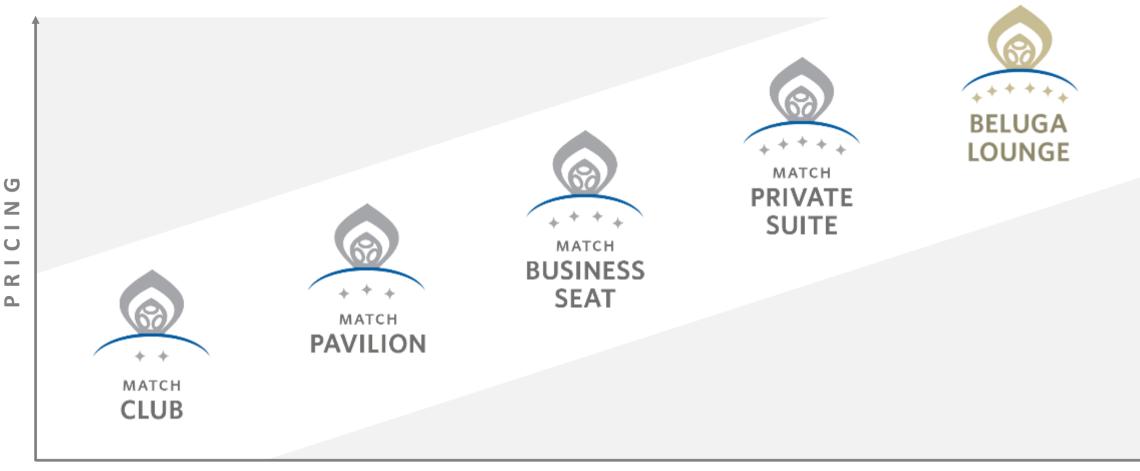




## **Commercial Hospitality Programme**

#### 2018 FIFA World Cup Russia™ Commercial Hospitality Product Structure





#### SERVICE / LOCATION



#### 2018 FIFA World Cup Russia™ Commercial Hospitality Series Structure





Venue Specific Series

Includes all matches

played in an individual venue

- Available in all twelve (12) venues
- Will be made available in Beluga Lounge, MATCH Private Suite, MATCH Business Seat, MATCH Pavilion and MATCH Club service level



#### **Golden Series**

Includes all matches played in

the 2 or 3 key venues (Moscow – St Petersburg). Will be made available in MATCH Private Suite only (prime location and limited inventory)



#### **Final Round Series**

The climactic matches of the tournament

 Available as FRS 2 (1 Semi-final + Final) and FRS 3 (2 Semi-finals and Final), only available in MATCH Pavilion

# 200

Team Specific Series (TSS)

Includes matches

played by a specific team

- Available in TSS 1 consisting of 1 Group Match - for any one Group Match selected by the Client
- Also available in TSS 3, consisting of all 3 Group Matches a team will play, TSS 4 and TSS 5, (i.e through to the quarter-final but excluding the Semi-final and Final)
- Will be made available in MATCH Pavilion and MATCH Club







## **MATCH Modules**

#### 2018 FIFA World Cup Russia™ MATCH Modules Overview



#### **Team Specific Modules**



Team Specific Series (GM/ R16, QF)

#### **Venue Specific Modules**



#### Venue Specific Series in Moscow and St. Petersburg

Prime Accommodation Hub in Moscow and St. Petersburg



All necessary Ground Transportation from Airport, Hotel and Stadium Moscow/ St. Petersburg



Prime Accommodation in Moscow and St. Petersburg



All necessary Ground Transportation from Airport, Hotel, Stadium Moscow/St. Petersburg or daily bus hiring



## 2018 FIFA World Cup Russia™ **MATCH Modules Team Specific Modules**



#### After the Final Draw. Dec 2017 Until the Final Draw, December 2017 Match(es) takes place in the pre-selected Venue Moscow or St. Petersburg YES venue in Moscow or St. Petersburg NO. Match venue in Sochi (example) **Commercial Hospitality Programme** ш ARRIVAL ARRIVA Airport – Hotel Transfer Airport – **Team Specific Series** $\mathbf{O}$ Hotel Transfer ĬŤŦ MATCH Pavillon / MATCH Club (Moscow, SPE) \_ 2 Accommodation Accommodation Δ. (Moscow, SPE) Hotel – Connecting Point U Stadium Transfer (in Moscow, SPE) 4 4-5 Star Accommodation (2 nights) **On-Site Hospitality** $\mathbf{X}$ **On-Site Hospitality** in Moscow or St. Petersburg (Stadium Sochi) $\mathbf{O}$ Stadium -4 Connecting Point -Hotel Transfer ٥. Hotel Transfer (in Moscow, SPE) ▦ Accommodation Accommodation **4 Ground Transportation Segments** (Moscow, SPE) DEPARTURE Hotel – DEPARTURE in Moscow or St. Petersburg Hotel – Airport Transfer **Airport Transfer**



#### 2018 FIFA World Cup Russia™ MATCH Modules / Venue Specific Modules (Moscow & St. Petersburg)











## THANK YOU sales@match-hospitality.com www.FIFA.com/hospitality