



THE RITZ-CARLTON

MOSCOW

News

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THE RITZ-CARLTON LEADERSHIP CENTER

The Ritz-Carlton, Moscow is valued for its legendary service, where hospitality traditions and experience of generations come in touch with current trends and a variety of services. Explore the company culture and key elements how to improve clients' satisfaction and build a strong loyalty by keeping the highest level of service across organization.

As a leader in hospitality, The Ritz-Carlton brand created the Leadership Center — a leading global consulting organization designed to help companies develop their employee talents and to provide the best customer service. 50% of the Maritz 2018 rating companies trained at The Ritz-Carlton Leadership Center to gain competitive advantage. Using our own developed systems and best practices, The Ritz-Carlton Leadership Center helps to ensure sustainable results.

We offer 10% off on training for AEB members.

For more detailed information, please contact us by e-mail oxana.leonenko@ritzcarlton.com.

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About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, L.L.C., of Chevy Chase, MD., part of Marriott International, Inc., currently operates more than 100 hotels and over 45 residential properties in 30 countries and territories. For more information or reservations, visit the company web site at www.ritzcarlton.com, for the latest company updates, visit news.ritzcarlton.com and to join the live conversation, use #RCMemories and follow along on [Facebook](#), [Twitter](#), and [Instagram](#). The Ritz-Carlton Hotel Company, L.L.C. is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy, the new name of Marriott's travel program replacing Marriott Rewards®, The Ritz-Carlton Rewards®, and Starwood Preferred Guest® (SPG). The program offers members an extraordinary portfolio of global brands, experiences on Marriott Bonvoy Moments and unparalleled benefits including earning points toward free hotel stays and nights toward Elite status recognition. To enroll for free or for more information about the program, visit MarriottBonvoy.marriott.com.

About The Ritz-Carlton, Moscow

Located just off the Red Square, next to the Kremlin, in the heart of cultural and business center of Russia's capital, The Ritz-Carlton, Moscow features the largest guest rooms and suites. The O2 Lounge rooftop restaurant on the 12th floor offers magnificent views of the Kremlin and Red Square and is a contemporary

casual destination for the freshest seafood, sushi and caviar coupled with innovative award-winning cocktails and a selective wine list. The Ritz-Carlton Lounge & Bar full-service SPA and a 24-hour state-of-the-art fitness-center are among the hotel's other premium facilities.