



# Behavior based Safety

Psychological components to  
consider

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# Why Safety matters!



- **3.000** people die every day due to work related accidents or 1 million every year
- Over **500.000** accidents per day cause absence from work
- **10 billion** US\$ net cost a year attributed to absence from work alone
- **10 fold** this amount related to productivity losses

Source: ILO Int. congress Occupational Health & Safety

# Culture of Safety



Management factors

Workplace factors

People's behaviors

# Readiness to comply



# Creating a Culture of Safety

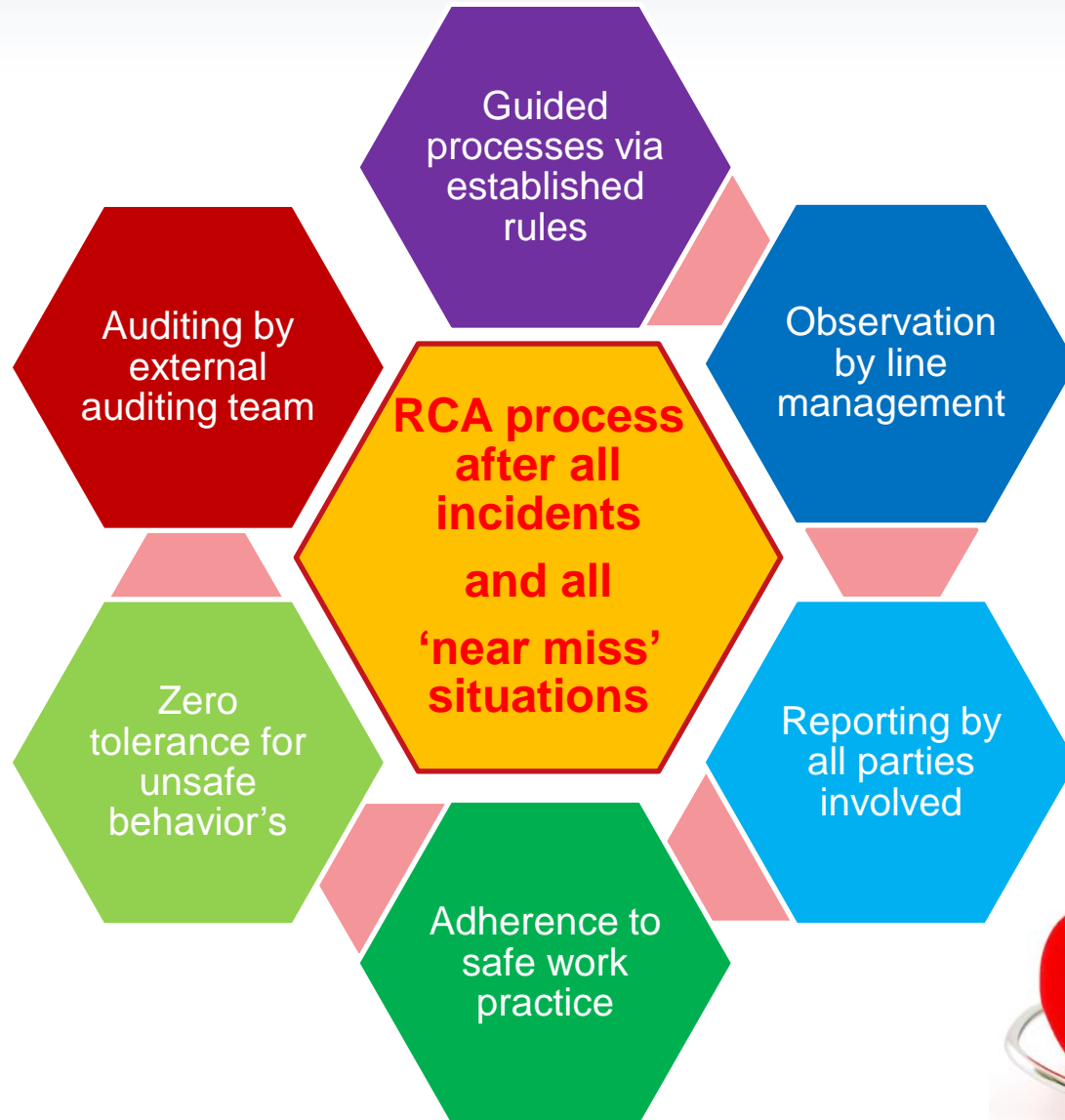


# Key behaviors to be expected

- ✓ Knowledge of safety procedures
- ✓ Continued training & education
- ✓ Reporting and thorough analysis of accidents
- ✓ Absence of ill-health behaviors
- ✓ Tolerance of error
- ✓ Open communication strategy
- ✓ Absence of a 'blame' culture



# What we need to measure



# Work hazards

- ⊗ Human behavior
- ⊗ Work flow issues / procedures
- ⊗ Work processes / engineering & design
- ⊗ Performance pressure / time line
- ⊗ Communication/ team cohesion
- ⊗ Style of management
- ⊗ Tools & equipment
- ⊗ Contractor integration





# Containing the risk

- ✓ Leading from the top ► Management education
- ✓ Health & Safety as a core element of business strategy
- ✓ Clear guidelines & policy
- ✓ Competent people throughout the hierarchy
- ✓ Regular auditing of all parts of the chain
- ✓ Creating commitment
- ✓ Self-evaluation
- ✓ Trust



# Culture of Health ↔ Culture of Safety



**Healthy growth of organisations depends on healthy people**

# CCS Experience

- 30 years of delivering wellness and health management services to an extensive portfolio of client organizations in Europe .
- CCS has started out providing Employee Assistance Programs but has developed its focus and level of expertise towards more preventative measures.
- **These measures include:**
  - ✓ **Critical Incident Management**
  - ✓ **Behavior based Safety Assessment & Training**
  - ✓ **Workplace health promotion**
  - ✓ **Advisory services to client organizations**
  - ✓ **Training and education**

# Staffing

- Partnerships
- Established Networks
- Regional offices

CCS counts about 600 associates across Europe and 25 permanent staff.





We care about people

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