



ASSOCIATION OF EUROPEAN BUSINESSES

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Round Table organized by the AEB IT-Telecom Committee “How to Put Down IT Costs under Current Situation?”

Tuesday, April 14th, 2009

9:30 - 11:30 (registration from 9:00)

AEB Office, Ul. Krasnoproletarskaya, 16,
bld.3., entr. 8, 4th floor, office № 7, Moscow

OPEN EVENT

Program

- Moderator:** Natalia Schneider, AEB-IT Telecom Chair, Telenor
- 9:00-9:30** Registration, Welcome Coffee
- 9:30 - 10:10** **IT-Outsourcing: World Trends, Russia's Place as a Service Provider on the Global Market**
Valentin Makarov, President, Russoft
- 10:10 - 10:40** **ERP Support: Economize on Staff not on Supporting Quality**
Dmitry Ivitsky, Director of BA Service Centre, IBS
- 10:40 - 11:10** **Competence Centre: How to Transform Staff Expertise in Real Cut Costs**
Vitaly Vereshchagin, Leading Expert, Head of Projects, Corporate Management Systems Department, IBS
- 11:10 - 11:30** Questions & Answers
- Working language:** Russian (English translation will be provided ONLY upon request)
- Contact person:** Svetlana Lomidze, AEB Director for External Affairs, Chief Committee Coordinator
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