



OOO Siemens Russia Integrated Management System

AEB Meeting 03/12/08
Carlheim CQM

Siemens in Russia: Over 150 Years of Tradition and Progress

SIEMENS



- 1851** Delivery of 75 pointer telegraphs for Moscow - St. Petersburg line at the time of construction
- 1853** Establishment of Siemens office in St. Petersburg
- 1855** Construction of telegraph lines between Moscow - Sevastopol, St. Petersburg - Kronstadt, St. Petersburg - Warsaw. Total length of telegraph lines in Russia - 9000 km.
- 1855** Establishment of Siemens subsidiary in St. Petersburg
- 1857** Establishment of LMZ (Leningrad Metal Plant)
- 1882-1883** Construction of cable and electrotechnical plants in St. Petersburg
- 1886** Establishment of Society For Electric Lighting of 1886. Installation of lighting fixtures in St. Petersburg and Moscow
- 1888** Construction of Georgievskaya power plant in Moscow
- 1898** Establishment of Cooperative Association of Russian Siemens Electrotechnical Plants in Galsk and St. Petersburg

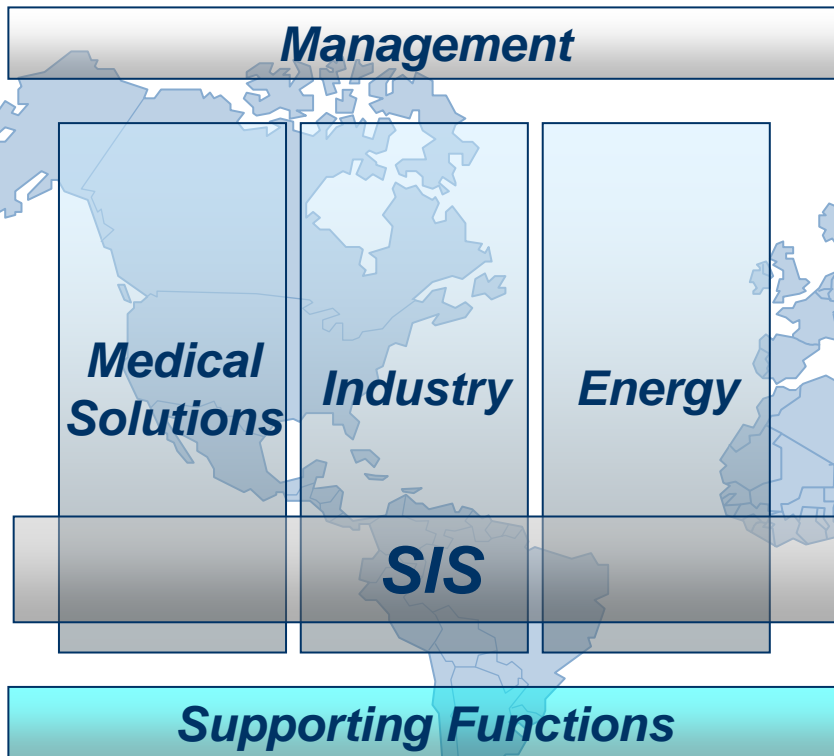
		<p>SIEMENS</p>	<p>SIEMENS Global network of innovation</p>	<p>SIEMENS Answers.</p>
<p>1897</p>	<p>1936</p>	<p>1991</p>	<p>2002</p>	<p>2008</p>

Siemens in Russia – Capital and Regions





Siemens Worldwide Best in Class Solutions Provider



Process, product knowledge and close cooperation of all Siemens Business Sectors worldwide guarantees optimal product portfolio and project solutions with best in class quality, in shortest delivery time to the benefit of our customers

The network of the organization in managing huge projects with multiple products and processes ensures the highest benefit for the customer

Corporate Quality Management

Portfolio

- Quality Management
- Environment \ Health & Safety
- Product Safety
- Risk management
- Crises management

Corporate Responsibility

- QM / EHS issues
- Quality documents
- CQM/HSE methods
- ISO 9001 / 14001 / 18001 OHSAS
- top+ quality

SEGIS = Siemens Environmental and technical Safety Information System



Siemens Environmental And Technical Safety Information System



Политика и принципы соблюдения стандартов качества, безопасности, защиты здоровья и окружающей среды в региональной компании «Сименс» в России

Политика.
 ООО «Сименс» является одной из ведущих в России компаний, осуществляющих производственную деятельность на территории России. В своей основной деятельности компания, являясь производителем, осуществляет поставки и установку высококачественных систем электроснабжения, автоматизации, вентиляции, кондиционирования, отопления, промышленного и гражданского назначения, а также предоставляет услуги по монтажу, обслуживанию, ремонту и модернизации систем электроснабжения, автоматизации, вентиляции, кондиционирования, отопления, промышленного и гражданского назначения, а также предоставляет услуги по монтажу, обслуживанию, ремонту и модернизации систем электроснабжения, автоматизации, вентиляции, кондиционирования, отопления, промышленного и гражданского назначения.

Передовые продукты и технологии, безопасность, высокое качество обслуживания и клиентский подход являются основой успеха нашей компании. Мы стремимся к совершенствованию наших процессов и инновациям, обеспечивая высокое качество продукции и услуг, предоставляемых нашим клиентам.

Мы постоянно совершенствуем наши производственные процессы и технологии в соответствии с требованиями стандартов качества, безопасности, защиты здоровья и окружающей среды. Мы стремимся к совершенствованию наших процессов и инновациям, обеспечивая высокое качество продукции и услуг, предоставляемых нашим клиентам.

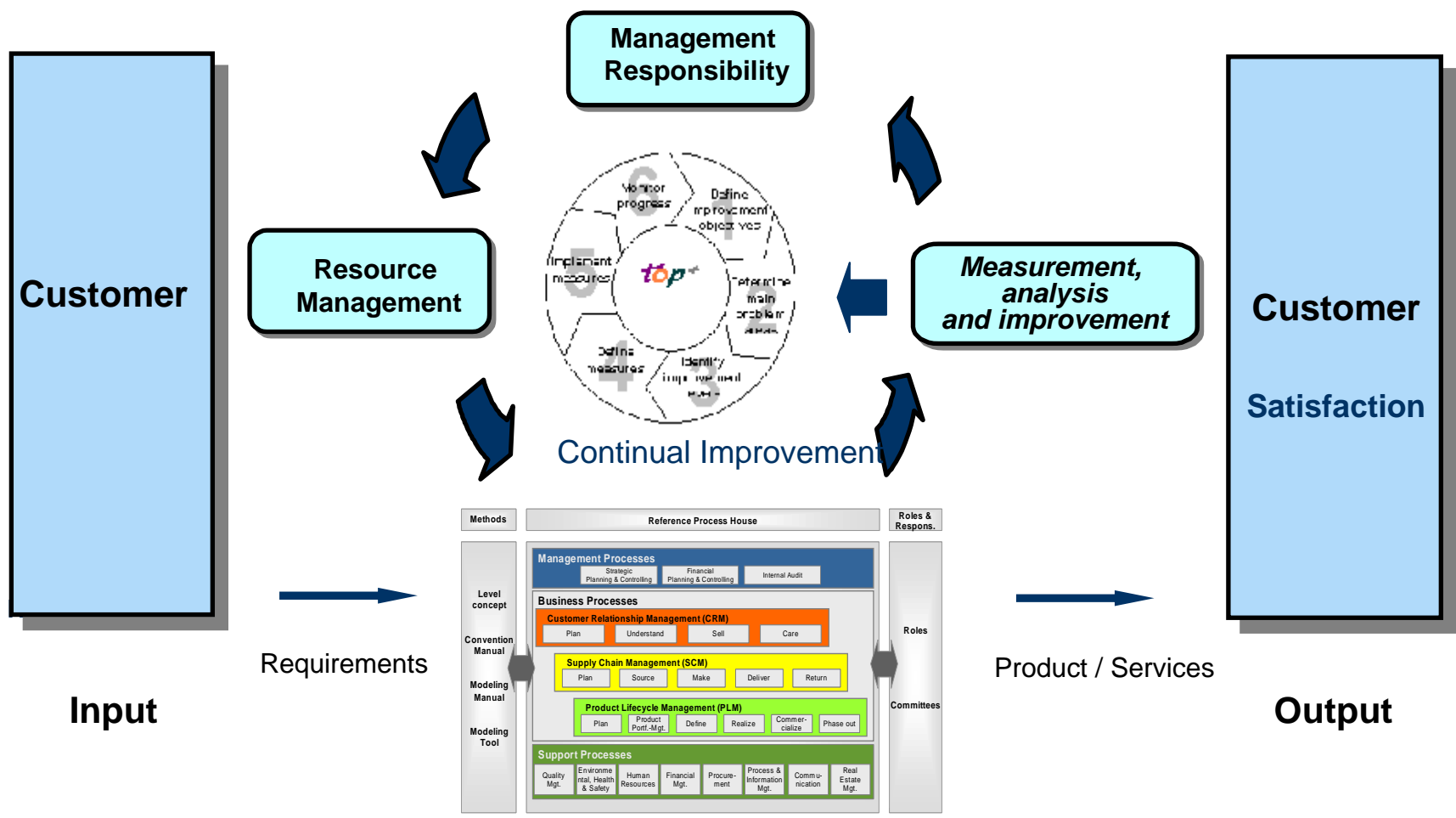
Policy
 Together with our future oriented products and services with long experience on the specific market we take care of the competitiveness and profitability of our customers. We are offering our products and products, consistency and reliability, safety and environmental sustainability. The quality of our products and product safety are an important element in this continuously increasing market accompanied with the interested parties.

Policy and Principles For Quality, Health, Safety and Environmental Affairs for the Regional Company OOO Siemens Russia

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The Engine within or from whom do we get our salary





Product/Service -, People - and Process Quality drives customer satisfaction and cost position

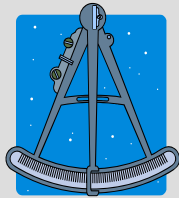
Quality Strategy: Fulfilling customers' requirements and expectations:

Success is indicated by Product / Service, People and Process Quality.



Benchmarking indicates the following mandatory elements for all Siemens businesses

Mandatory elements of Siemens Quality Management



Methodological elements

- Embedded quality in processes / projects
- Consequent supplier management
- Business-driven quality planning
- Focused quality reporting



Methodological /cultural elements

- Customer integration
- Broad qualification on quality issues
- Continuous improvement



Cultural elements

- Spirit by management involvement
- Control and support role of quality manager

Siemens Management tools and methodologies



... a number of high sophisticated tools and well defined methodologies ...

... working very well on „project level“ and are used for corrective actions, having sufficient effect on „our day-to-day work routines“



The OOO Siemens Integrated Management System





Fit4 2010

Corporate Quality Management

Personal

- Competencies of employees
- QM\PM Trainings
- Q Managers competency
- QM career path
- Process knowledge
- Product Portfolio
- Quality Culture concept
- Job Rotation

Portfolio

- Quality Management
- Environment\ Health\Safety
- Product Safety
- Risk management
- Crises management

top+ Processes

- Process Mgmt support
- Assessment of process
- KPIs implementation
- Supplier Mgmt support
- Risk Management
- Quality Mgmt in projects
- 3i



Corporate Responsibility

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